

A Teaching Care Home: Draft Vision Statement v2 – October 2016

A teaching care home will strive to provide excellence in person-centred care in a warm, clean and safe environment, with a friendly atmosphere and communal and personal spaces that respect choice, privacy and dignity.

Residents will experience person-centred care through:

- Respect and support for their choices and decisions to support their personhood
- Flexibility and choice for a good social life within the home and the community
- Support to promote and maintain healthy and caring relationships with those who are important to them

This will be achieved by:

- Staff experiencing the spirit of working together as a team and having a sense of well-being. These teams are caring and empathetic to all. They feel supported, listened to and have a sense of worth. They are engaged and enthusiastic, able to think and act. They have good levels of permanent staff and the appropriate skill mix, which has a positive impact on staff recruitment and retention
- Staff feeling positive and confident in their roles. They have access to both workplace learning and formal education and training informed by individualised learning and development (training) pathways that are consistent, robust and flexible to meet the needs of both staff and residents (ensure that quality training is visible)
- Positive and effective communication within the home and with all working partners to create a holistic care experience for the resident